**For Immediate Release**
**October 7, 2020**

Media Contact:
Aaron Sellers, Public Information Officer
614-525-5351
amseller@vote.franklincountyohio.gov

## Status Update on Incorrect Ballots Mailed Out on Monday, October 5th

**(Columbus)** The Franklin County Board of Elections continues to analyze the exact number of voters that received incorrect ballots by mail. The Board tested the system that was responsible for incorrect ballots. The system is now working as intended.

Voters that received the wrong ballot will be issued a new correct replacement ballot. That ballot will be mailed out in the coming days. The Board of Elections is working with our vendor Bluecrest who has representatives on site, as well as the Ohio Secretary of State's office, as we move forward to correct this mistake.

The Board has in place a process and procedure to re-issue ballots to voters that received the wrong ballot. It is important to reiterate to the public that in accordance with Ohio law and common practices only one ballot per voter will be counted. Redundancies are in place to ensure only one ballot will be counted per voter.

Voters that believe they received an incorrect ballot can confirm by looking up their correct sample ballot on our website, https://vote.franklincountyohio.gov/Search. Voters who believe they received an incorrect ballot and do not want to wait for a replacement ballot to be mailed can vote at the in-person early voter center at 1700 Morse Road, Columbus.

The Board of Elections will continue to be transparent to the public as we gain greater clarity on the exact number of voters affected.

### ###